

# REILLY & SONS, INC.

HEATING OIL • DIESEL FUEL • GASOLINE • MOTOR OIL

601 E. LINCOLN HWY PHONE: 610-363-7225 EXTON, PA 19341

## HEATER TUNE UP & CLEANING - \$219.00\* per unit (up to 200,000 BTU)

Customer will be assessed a trip fee for non-maintenance service and repairs.

- |  |   |   |
|--|---|---|
| 1. Clean boiler or furnace             | 6. Replace cartridge in oil line filter   | 11. Seal cleanout openings                |
| 2. Clean flue pipe and base of chimney | 7. Lubricate all motor bearings           | 12. Adjust draft regulator                |
| 3. Clean and adjust nozzle assembly    | 8. Clean and safety-test all controls     | 13. Inspect basement oil tank and piping  |
| 4. Clean burner fan, if necessary      | 9. Examine belts, pulleys and couplings   | 14. Adjust burner to proper air-oil ratio |
| 5. Replace pump strainers              | 10. Perform vacuum cleaning, if necessary | 15. Submit written reports                |

## OIL BURNER SERVICE AGREEMENT - \$295.00\* per unit (up to 200,000 BTU)

Includes the 15-point efficiency tune up as well as enhanced coverage listed below.

This plan covers parts replacement and labor performed on repairs listed below. Emergency service is available from 7am to 7pm, 7 days a week per our emergency service protocol found on our website at www.bvhvac.com. Under the Oil Burner Service Agreement labor performed between 7 pm and 7am, will be charged at preferred customer rates. Repairs other than covered items below will be at preferred customer rates.

### ITEMS COVERED UNDER OIL BURNER SERVICE AGREEMENT

Fuel pump screen, fuel oil pump, drive coupling, Aquastat (single acting only), electrodes, heating only blower motor up to 1/3 HP, burner fan, filter gaskets, nozzle and strainer (water in tank or line excluded), oil burner motor up to 1/7 HP, Pressuretrol, oil line filter cartridge (30 days), ignition transformer, oil burner primary control, high tension leads, one standard thermostat, fan and limit control, oil flare type fittings only (oil lines not included), nozzle adapter, nozzle line.

### ITEMS NOT COVERED UNDER OIL BURNER SERVICE AGREEMENT, BUT SERVICED ON A FLAT RATE BASIS

Programmable thermostats, combustion chamber, Riello hydraulic air shutter, piping for heating systems, baseboard radiation, emitters or radiators, radiant piping (any location), expansion tank (replacing or draining), water storage tanks, auxiliary pumps, zone control valves, automatic boiler feeders, circulators & bearing assembly, circulator motors, domestic hot water coils, domestic regulating valves, domestic mixing valves, pressure relief valves, purging or venting of system radiators, triple acting Aquastat, combination Aquastat relay control, furnace blower and related parts, belts, pulleys, motors over 1/3 HP, air filters, humidifiers, duct work, registers, zone dampers, compression fittings. Out of oil calls, diagnostics, purge or start up after oil is delivered. Chimney repairs or evaluation and testing after chimney repairs are made. Oil tanks inside, outside or underground. Oil tank accessories, oil lines, oil filter housing and fittings.

NOTE: Tune Ups and Agreements will gladly be honored when the system is in acceptable, accessible condition. Extensive cleaning and service which is necessary due to neglect, improper care or lack of annual maintenance may result in an additional charge of up to \$450. It is vital your unit is kept clean to ensure safe operating condition.

### All other work is handled under our Customer Assurance Pricing

After a charge to diagnose your system, we will give you a firm, up front price to repair it. This price will include all labor, parts and miscellaneous materials. In addition, we include a one-year parts and labor warranty on all of our service work.

## AIR CONDITIONING SYSTEM MAINTENANCE AGREEMENT - \$159.00 per unit

- |                                   |  |                                  |
|-----------------------------------|--|----------------------------------|
| 1. Check filters                  | 6. Measure refrigerant charge level    | 11. Check electrical connections |
| 2. Check indoor and outdoor coils | 7. Lubricate as required               | 12. Check operating temperatures |
| 3. Check motors                   | 8. Check belt and adjust tension       | 13. Check thermostat operation   |
| 4. Check fans                     | 9. Check safety and operating controls | 14. Check condensate drain       |
| 5. Check crankcase heater         | 10. Ensure compressor operation        | 15. Submit written reports       |

PLEASE NOTE: ALL CONTRACTS EXPIRE JUNE 30, 2021

\* Heating contracts not paid by October 1<sup>st</sup> 2020 subject to \$30.00 surcharge.

For these prices to be in effect burners must be serviced annually.

DETACH AND RETURN WITHIN 10 DAYS

TO: REILLY & SONS 601 E. LINCOLN HWY. P.O. BOX 183, EXTON, PA 19341

DATE: \_\_\_\_\_

Check Plan Desired and please enclose payment with order

By 10-01-2020

After 10-01-2020

- |  |                  |                  |
|--|------------------|------------------|
| <input type="checkbox"/> HEATER TUNE UP & CLEANING . . . . . PER UNIT . . . . .                | <b>\$ 219.00</b> | <b>\$ 235.00</b> |
| <input type="checkbox"/> OIL BURNER SERVICE AGREEMENT (7am-7pm). PER UNIT (includes tune up).. | <b>\$ 295.00</b> | <b>\$ 345.00</b> |
| <input type="checkbox"/> AIR CONDITIONING SYSTEM . . . . . PER UNIT . . . . .                  | <b>\$ 159.00</b> |                  |
| <input type="checkbox"/> AIR CLEANER (at time of cleaning)..... PER UNIT . . . . .             | <b>\$ 69.00</b>  |                  |
| <input type="checkbox"/> HUMIDIFIER (at time of cleaning) .....PER UNIT . . . . .              | <b>\$ 59.00</b>  |                  |
- Please check box for your type of system**     Warm air system     Hot water system

Customer's Signature  
(I have read & understand the general conditions listed on back)

Print Name

Home Telephone

Alternate Telephone

Print Service Address

Please provide your email address (for scheduling purposes) \_\_\_\_\_

Brandywine Valley Heating & A/C, where we provide "Comfort with Care"

Service company, Brandywine Valley Heating & Air Conditioning, Inc.,  
Celebrating over 25 years of Conscientious Service in Chester County.

Like to upgrade your system and reduce your energy cost and tax bill?

Call our operations center **610-692-3900**

**WWW.BVHVAC.COM**

### **GENERAL CONDITIONS**

The following boilers, burners or furnaces cannot be covered by the Oil Burner Service Agreement due to parts unavailability: General Electric, or any direct vent, old Bethlehem Dyna Therm (more than 10 years old) ,Yukon and Viessmann burner, any pot type vaporizing burner or Weil McLain QB burner. Contractor is not liable for parts which are no longer available from the manufacturer.

**Service calls not covered by the Oil Burner Service Agreement: blown fuses or tripped circuit breakers, oil burner switch turned off, thermostat not properly set or a "no heat" because of an electric power failure or an "out of oil" call. Burner restarts due to low oil, clogged filter or fuel line, or insufficient fuel level will be charged preferred customer rates.**

**During extremely cold weather (below 20deg F) oil lines can freeze or the fuel oil can gel causing no heat or hot water. If discovered during a service response heat may only be restored after outside temperatures recover. (see our website for more info)**

**This plan does not cover the blower, wheels, motors, belts or controls on warm air furnaces used in conjunction with summer air conditioning or re-circulating systems.**

The Company reserves the right to inspect the equipment covered under this plan and make a full refund of any fee paid if equipment is not in acceptable condition.

**These plans do not imply coverage or liability for injury or damages resulting from failure of the oil burner or equipment or consequential damages due to delays or inability to supply parts or from any cause not within our control. We are not liable for any damage to unattended or unoccupied dwellings and will not assume any responsibility for any oil burner serviced by anyone other than the duly authorized personnel of the Company. Drain lines will be tested at time of precision tune-up on the equipment covered by this agreement. The contractor will not be liable for any water leaks, mold or damages that are a result of a water leak that may occur beyond 30 days from the tune up date.**

***These plans do not include the cost of labor and/or materials resulting from acts of God (floods, lightning, fire, etc.), electrical failure, water damage of any description, labor or transportation difficulties, wars, riots or Local, State or Federal Government Acts or Requests. There shall be no obligation by the Company to replace parts which are rendered unfit for use other than through normal use of the oil burner and controls or the unavailability of product.***

Whenever replacement parts or labor charges which are not covered by this plan are required, the Company shall notify the customer of the estimated additional cost (materials and/or labor) before making repairs, provided such delay in submitting these prices does not result in further damage to the heating system or inconvenience to the occupants of the dwelling or building.

In cooperation with the clean air program, each oil-fired unit will be tested to determine if it is discharging excessive air pollution. In the event a unit emits a No. 3 or greater smoke rating that cannot be corrected, the customer will be notified and supplied with alternatives for replacement. Equipment not serviced the prior year is subject to evaluation before oil burner service agreement upgrade.

**NOTE: Tune Ups and Agreements will gladly be honored when the system is in acceptable condition. Extensive cleaning and service which is required due to neglect, improper care or lack of annual maintenance could result in an additional charge of up to \$450. It is vital the unit is kept clean to ensure safe operating condition.**

**Please note: units or tanks with difficult access could be subject to \$ 100.00 surcharge.**

**SERVICE AGREEMENT IS NOT VALID WHERE CUSTOMER HAS AN UNPAID  
BALANCE FOR SERVICE OR FURNACE OIL OVER 45 DAYS**